

Website Accessibility Statement

Adopted May 2026 – Review May 2027

We want as many people as possible to be able to use the [South Petherton Parish Council website](#). For example, that means you should be able to:

- change colours, contrast levels and text size
- navigate most of the site using only a keyboard
- listen to content using a screen reader

We've also made the site to be as simple and intuitive as possible to use.

How accessible this website is

We aim to meet WCAG 2.2 Level AA accessibility standards wherever practical, in line with the Government Digital Service guidelines for public sector websites.

While many parts of this website are accessible, there may still be areas where we fall short. Known limitations include:

- some older documents (such as PDFs and Word files) may not be fully usable with screen readers
- some interactive elements or forms may not work perfectly with all assistive technologies
- some content may not yet meet every success criteria of WCAG 2.2 AA

We are continually reviewing and improving the site to ensure it becomes more accessible over time.

Feedback and contact information

If you have difficulty accessing any part of this website, or experience barriers that aren't already noted in this statement, please contact us so we can help and improve the site:

South Petherton Parish Council
Unit 1, Frogmary Green Farm,
West Street,
South Petherton TA13 5DJ
Phone: 01460 241002
Email: clerk@southpethertonparishcouncil.gov.uk

When you contact us, please include:

- the web address (URL) of the content you were trying to access
- a description of the problem you experienced
- the assistive technology or device you were using (if applicable)

We will aim to respond within a reasonable timeframe and work with you to provide any information in a format you can use.

Technical information about this website's accessibility

South Petherton Parish Council is committed to making the website accessible in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 and WCAG 2.2 Level AA standards.

This statement was prepared on 18 March 2026 and will be reviewed at least once a year or when significant changes to the site are made.

What we're doing to improve accessibility

We regularly maintain and update the site content and structure.

Improvements include:

- updating older documents for accessibility
- ongoing testing with accessibility tools and assistive technologies
- improving navigation and readability across pages

Enforcement procedure

If you feel we are not meeting accessibility requirements after contacting us, you may refer your concerns to the Equality Advisory and Support Service (EASS) or the relevant enforcement authority. Details of your rights under the accessibility regulations are available on GOV.UK.